



IF YOU EVER SMELL GAS, CALL ALPINE NATURAL GAS PROMPTLY!

WHAT IS NATURAL GAS?

Natural gas is a non-toxic, color-less fuel, about one-third lighter than air. Gas burns, but only when mixed with air in the right proportion and ignited by a spark or flame. In its purified state, gas has no smell. For your protection an odorant is added to natural gas that is harmless and distinctive so you can detect and report the slightest gas leak. Gas Leakage may occur from faulty appliances, loose connections, and service lines inside or outside your home, or from gas mains. Leaks can be dangerous and should be dealt with promptly by experts.

HOW SAFE IS NATURAL GAS?

Alpine provides natural gas for residential fuel through a gas distribution system of underground pipes. Natural gas pipelines are one of the safest forms of energy transportation in the United States. Alpine Natural Gas has an ongoing safety program that meets or exceeds all federal and state requirements for safe pipeline operation and maintenance, however, natural gas pipeline leaks can occur due to natural disasters, damage by digging, or corrosion. Alpine's safety activities include system patrolling, cathodic protection against corrosion, periodic and spot leak surveys and testing, as well as promoting and following safe excavation practices. We also believe it is important for customers and those in and around our pipeline system to learn how to spot and react to a pipeline leak.

THINGS TO KNOW:

- Whenever gas leaks from a pipe or pipe fitting, there is a possibility of fire or explosion.
- If leaking gas accumulates in a confined place, it can displace air and cause suffocation.
- If a gas appliance is not working properly, incomplete combustion can produce carbon monoxide and other toxic gases.
- A pilot light or gas burner can ignite combustible materials and flammable vapors such as gasoline, paint thinner, or aerosols.
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For more information call Alpine at 209-772-3006.

A leak may be present if you:

SMELL - An unusual odor, like that of rotten eggs. Because natural gas is lighter than air, colorless, and odorless, an odorant is added to help customers smell gas if a leak occurs.

HEAR - An unusual noise coming from the ground or an above-ground pipeline. A hissing or roaring sound may indicate escaping natural gas.

SEE - Discolored vegetation surrounding a pipeline, or water or dirt blowing into the air.

IF YOU SUSPECT A LEAK:

- **Leave the vicinity immediately.**
- **Warn others.**
- **Do not light a match, start or stop an engine, use a phone, switch on or off lights, or do anything that might create a spark.**
- **From a safe place, call Alpine Natural Gas immediately, day or night; or Call 911.**

**IN CASE OF AN EMERGENCY, OR IF YOU SMELL NATURAL GAS, CALL
ALPINE NATURAL GAS: 209-772-3006 OR 911**

However slim the chances of danger, it doesn't pay to take needless risks. At the first sniff of gas, Play it safe. CALL Alpine Natural Gas!

- From a safe place call ANG **209-772-3006**.
- If odor is very strong and you are indoors, go outside.
- Do not turn any electrical switches on or off.
- *Do not light matches, smoke or create any other source of combustion.*

IN CASE OF A GAS EMERGENCY OR GAS LINE BREAK DIAL 911

OTHER WAYS TO PREVENT GAS EMERGENCIES:

- ✓ Call before you **dig** '811', *UNDERGROUND SERVICE ALERT*, it is a free call.
- ✓ Keep all appliances cleaned, properly vented and serviced regularly.
- ✓ Make sure everyone in your family knows how to operate gas appliances & shut-off valves.
- ✓ Don't use an open gas oven for heating your home or drying clothes.
- ✓ Don't use or store gasoline, aerosols or other products with flammable vapors near gas appliances.
- ✓ Whenever changing your furnace filter be sure to replace the compartment door.
- ✓ Never cover fresh air vents that supply air to your gas appliances.
- ✓ Have all gas line alterations and appliance repairs performed by a professional.
- ✓ Write your fire and police department phone numbers and our emergency service number in the front of your phone book.

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For more information, visit the [National Pipeline Mapping System](#) or [Office of Pipeline Safety](#) website.