



Annual PAP Notification Letter to Customers

June 2026

To: Residents in proximity to buried natural gas lines

From: Alpine Natural Gas

SUBJECT: ALPINE'S GAS FACILITY DAMAGE PREVENTION PUBLIC AWARENESS PROGRAM

Alpine Natural Gas is required by state and federal pipeline safety regulations to communicate Periodically with known residents, including non-customers, regarding Alpine's service area and gas distribution facilities. This communication is intended to promote continued public awareness and safety regarding the existence of Alpine's buried natural gas piping.

Our distribution system lies south of Valley Springs, CA within the La Contenta, Rancho Calaveras, New Hogan Dam Estates, Olive Orchard and Gold Creek Estates subdivisions and along Highway 26. Customers and non-customers, alike, of Alpine Natural Gas who resides within our natural gas distribution area, receive information regarding gas leak and excavation safety. We have identified your home as being adjacent to our buried natural gas distribution system.

Besides promoting calling 911, in case of emergencies, we also communicate with residents, excavators and contractors regarding gas leak detection and excavation safety. Alpine is a member of USA North so we promote their "call before you dig" program as well as provide useful safety tips. We remind all those planning an excavation, drilling, blasting or horizontal directional boring project in areas where Alpine Natural Gas has facilities, that we will provide free (no cost) gas pipeline location service. The State of California requires that Underground Service Alert (USA) One-Call "811" Service in notified at least two, (2), working days prior to the beginning of excavation work. Once notified, Alpine Natural Gas will mark all gas facilities with temporary fluorescent "yellow", yellow flags on wire and/or yellow "whiskers" depending on the type of surface.

It is Alpine's continued goal to maintain a high level of public safety and awareness in case of gas leaks, break-ins or catastrophic emergencies. Alpine has available, qualified gas System Operators, on call 24 hours per day by contacting our office phone at **1-209-772-3006**. We hope you find this information useful including being reminded that a buried natural gas line may exist either in front, along side, or across the street from your home.

Enclosed, please find safety information regarding natural gas and what to do if you detect or smell a gas leak. For additional information regarding excavation safety (see reverse side), visit <http://www.usanorth811.org/> or call Alpine Natural Gas at **1-209-772-3006**.

Thank You,

Mike Lamond, Administrator
Alpine Natural Gas

Damage Prevention



811 (or) 1-800-642-2444

Call two working days before you dig

It's the law and it's FREE

Whether you're a homeowner or professional excavator, if you're going to dig you must call USA North - the one call center serving Northern, Central California and Nevada. Excavations in California and Nevada require a full **two (2) working day notice** (not including the date of your request, weekends or legal holidays) before you dig. In addition to your personal safety and the safety of others, calling before you dig is about protecting the vital buried facilities that supply electric, gas, water, cable and more to our homes, schools, facilities and businesses. Remember, it's **the law and it's free**.

Be alert for Natural Gas Pipeline Markers.

These markers show approximate location of the gas pipeline, but you still are required to call 811 before you dig.

5 STEPS TO A SAFE EXCAVATION

1. Survey and Pre-mark: Examine your proposed excavation site.

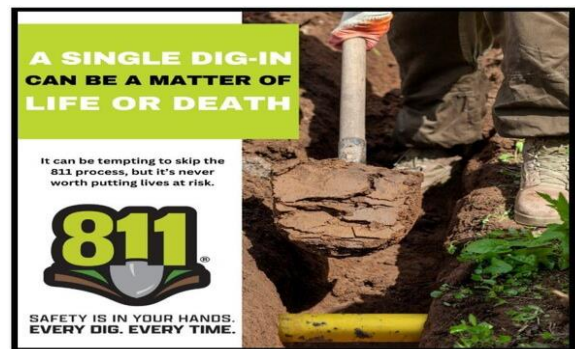
Make a list of affected operators of underground installations (utility operators), their needs, and their requirements. Delineate your dig site in white paint, flags, stakes, whiskers or chalk.

2. Contact 811 Before You Dig: Contact Underground Service Alert at least two (2) working days (not including the date of notification) and up to 14 calendar days before you dig. Only operators who are members of the notification center will be notified. Compare your list of affected operators determined in Step 1 with the list of operators notified by Underground Service Alert. For your safety, contact any operator at your job site that is not a member.

3. Wait the Required Time: The legal minimum notice of two (2) working days gives the operator of the subsurface installation time to respond to your request and mark your site as necessary. Although Underground Service Alert will still issue a ticket if less than two (2) working days' notice is given, keep in mind that the utility member still has the minimum legal time to respond, and the excavator may be liable for any damages or incidents that occur if excavation begins before the legal start date and time.

4. Confirm All Members Have Responded: Excavators are required by law to wait until all operators of subsurface installations in the proposed dig area have provided a positive response before digging can begin, even if the start date and time shown on the ticket has passed. The positive response can include members locating and field marking their facilities, providing information about the location of their subsurface installation, or advising the excavator that the delineated dig site is clear of facilities owned by that facility operator.

5. Respect the Marks & Dig with Care: Preserve the marks for the duration of the job. If any facility markings are not reasonably visible, you must contact Underground Service Alert to submit a re-mark request for fresh markings. Excavation must cease in the vicinity until all affected facilities have been re-marked. Use hand tools only, to expose and determine the facility's exact location, when digging within 24 inches on either side of the outside diameter of the marked subsurface installation that is in conflict with your excavation. Notify the affected operator(s) of any contact, scrape, dent, nick or damage to their subsurface installation.



Let's all do our part to protect our vital buried facilities.

For more information, visit USA North online at www.usanorth811.org

***DIG SAFELY**