

ALPINE NATURAL GAS



CUSTOMER NOTIFICATIONS
SERVICE LINE RESPONSIBILITY
49 CFR Part 192.16

The US DOT requires operators of gas distribution systems to notify all customers about the maintenance of *customer-owned buried piping*. This notification should be sent, at time of initial service and at intervals not to exceed three years, to each customer. [Department of Transportation regulations at 49 CFR Part 192.16]

Alpine Natural Gas is not responsible for maintaining *anything* downstream of their gas meter. If you have underground service lines after the gas meter, you should have them periodically checked for leaks or corrosion. Any problems you find should be promptly repaired. The gas utility cannot do this work. We will refer you to local plumbing or heating contractors who can assist in locating, inspecting, and repairing your buried piping, gas appliances and other gas facilities.

Customer Acknowledgement:

I understand Alpine Natural Gas is not responsible for any buried service lines or gas piping downstream of my meter.

Customer name - _____ Gas Service- Start Date _____

Service address - _____

Signature - _____ Date _____

CALL 811 BEFORE YOU DIG 800-227-2600/811

Call before you dig **(811) UNDERGROUND SERVICE ALERT**, it is a free call. It is also the law to call before any digging has begun. An underground gas line is installed on your property, and you *must* call this number prior to any excavation on your premises. Calling 811 allows Alpine to safely locate and Mark its underground piping so that any excavation can be performed safely.

Customer Acknowledgement:

I understand and acknowledge I need to dial 811 before starting to dig or excavation work on my property and Alpine Natural Gas is not responsible for any or all damages done if not receiving prior "One Call Notification" **(811)**.

Customer Signature - _____ Date _____

