

June 2018

Dear Alpine Natural Gas Customers,

Re: Equal Payment Plan Renewal/ New Applications

ANG is making available to our established customers an Equal Payment Plan (EPP). Residential customers who wish to minimize variations in monthly bills may elect to participate in the EPP. This plan will also be available to those small commercial customers that have as their major load either space heating or air conditioning.

The Equal Payment Plan is detailed as follows:

- The plan year begins in June of each year and extends through May of the following year. Participation is subject to the approval of the Utility.
- Participants must be a customer of record for 12 months and have maintained a satisfactory payment record of that time, or shall have otherwise qualified for credit to the satisfaction of the Utility.
- Meters will be read and billed at regular monthly intervals. Customers will be expected to pay the EPP amount shown due by the 10th of the month.
- The EPP amount will be one-twelfth of the annual bill as estimated by the Utility, based on the customer's most recent twelve months of history of use or, if that is not available, the usage patterns of comparable customers similarly situated, and will be adjusted at the start of each succeeding year if current usage patterns so indicate.
- In May of each year (the settlement month) all accounts will be balanced by a bill showing a debit or credit amount which is the net of twelve months' bills based on meter readings less EPP payments made.
- Credit amounts on the settlement bill of \$10 or more will be refunded by check. All credit amounts of less than \$10 will be applied to the start of the next plan year. Debit amounts on the settlement bill will be due and payable upon presentation of the May settlement bill. If settlement amount is not paid by the 10th of June then you will be ineligible for participation in the new plan year.
- EPP amounts will be reviewed periodically or at times of rate change and will be adjusted if required to reduce the likelihood of a large payment due or credit in the settlement month.

- Customers who join the plan after June will be placed on a pro-rated month plan until the start of the next plan year.
- Participants will be removed from the plan if a bill containing a prior unpaid EPP amount becomes delinquent. Re-entry into the plan will be subject to approval of the Utility and will be contingent upon all past-due amounts being paid.
- Customers may voluntarily withdraw from the plan upon written notice to the Utility. Any amounts due for usage over and above plan amounts already paid will be due and payable on the customer's next regular billing in accordance with the Utility's filed tariff schedules. Any credit of plan amounts paid in excess of actual usage will be applied to the customer's next regular monthly bill or will be refunded by check if so requested by customer.
- ACH: As a courtesy a form for *automatic debit/credit* has been enclosed. After receiving your monthly billing statement, the amount of your current bill will be deducted from your bank account automatically on the 5TH of the month. If interested please complete and send back with your EPP sign up request.

If interested in the EPP please complete the bottom portion and return, and we will determine a payment plan based on your past twelve months of usage. If you have any questions regarding the EPP program please call (209) 772-3006.

Sincerely,

Alpine Natural Gas

I/We request participation in ANG's, Equal Payment Plan; I understand the EPP is due and payable each month. Payments must be received in ANG's office prior to the 10th of each month.

Date: _____

Acct. #:

Name: _____

Service Address: _____

Mailing Address: _____

Phone Number:() _____ - _____ 2018/2019 Monthly EPP Amount: \$